Get Found: SEO, Social Media & Online Marketing

Rachel Mele

Rachel Mele

- Director of Business Development
- 6 years with Sesame
- Assisted hundreds of dental practices with their marketing strategy
- Accomplished Toastmaster
- International Lecturer



Agenda

Online Marketing





Social Networking



Online Marketing



Google Search Volume

Invisalign	440K	
Orthodontist	1.5M	
Orthodontics	1.8M	
Braces	2.7M	



New Patient Acquisition

Average cost per online lead = \$50 National average = \$274



75% of dental professionals reported their website and search campaigns are the most effective advertising for their practice...

Marketing



Social Networking



Online Marketing

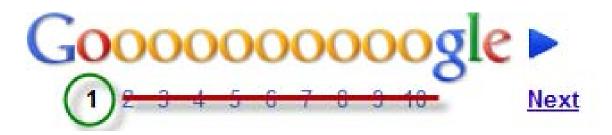


Organic SEO



Search Engine Optimization

75% of search engine users never go beyond the first page



Keep 'Em Guessing



Tip #1 – Title Tags



Tip #2 – Rich Content

PATIENT LOGIN DOCTOR LOGIN

ROSENBERG

Dr. Barry Rosenberg - Dr. Janel Johnson - Dr. Daenya Edwards - Dr. Meghan Alexander

227 Albany Tumpiki

21 North Main Stree

55 Town Line Road

435 Willard Avenue

Drs. Barry Rosenberg, Janel Johnson, Daenya Edwards, and Meghan Alexander strive to provide the highest quality orthodontic services in a family-friendly and relaxing environment. At Rosenberg Orthodontics, we've been providing beautiful smiles since 1990, and we want to welcome you to our family of patients. Our doctors are highly trained, and are Elite Certified Invisalign® clear aligner providers. We also speak Spanish, German and Bosnian!

In addition to traditional metal and clear braces, we also offer these innovational orthodontic treatments:

- Invisalign
- Invisalign Teen
- · Lingual braces
- Insignia[™]

Contact Rosenberg Orthodontics to schedule an appointment. We are open six days a week, including Saturdays! We are always willing to squeeze someone in or stay late to accommodate a patient's need, and we always have a doctor on call for emergencies. Your comfort is our top priority!

Serving Wethersfield, Newington, Canton and West Hartford, Connecticut - Drs. Barry Rosenberg, Janel Johnson, Daenya Edwards, and Meghan Alexander are your orthodontic specialists, offering Invisalign, Invisalign Teen and braces for children, teens, and adults.

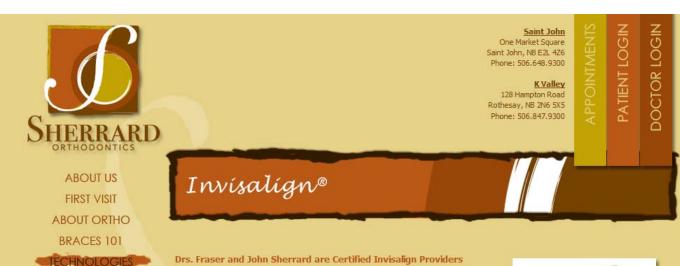
Tip #3 Meta Description

Orthodontist Boonton Parsippany Morris Plains NJ | Caggiano ...

www.morriscountybraces.com/

Caggiano Orthodontics is your provider for adult, teens & children's orthodontics, offering Invisalign®, Invisalign Teen™ & Damon® System.

Tip #4 – Image Tags



SPEED SYSTEM™

INVISALIGN®

IBRACES™

SURGICAL ORTHODONTICS

EMERGENCIES

GAME ROOM

CONTACT US

HOME

Consider Invisalign to get the beautiful straight teeth you've always wanted without braces. A complimentary consultation with Drs. Sherrard can determine if Invisalign is right for you.

What is it?

Invisalign uses a series of invisible, removable, and comfortable aligners that no one can tell you're wearing. So, you can smile more during treatment as well as after. Invisalign is made with 3-D computer imaging technology and has been proven effective.

Why would I want it?

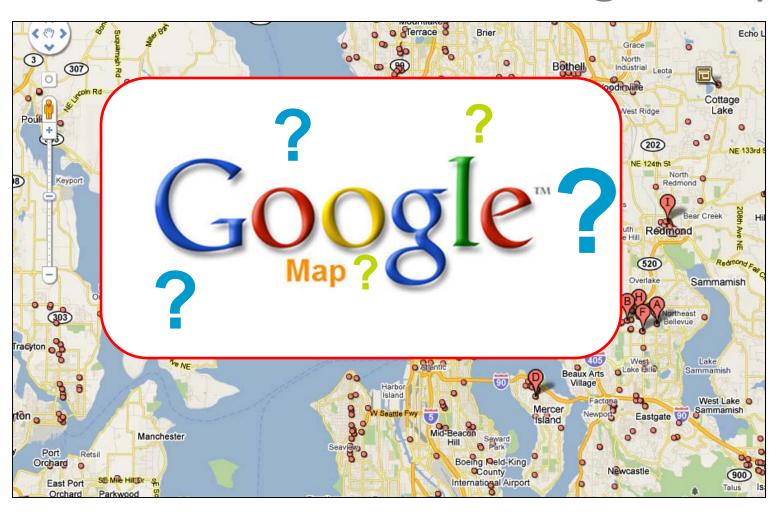
Not only are the aligners invisible, they are removable, so you can eat and drink what you want while in treatment. Plus, brushing and flossing are no problem. They are also comfortable, with no metal to cause mouth abrasions during treatment. And no metal and wires usually means you spend less time in your doctor's office getting adjustments. Invisalign also allows you to view your own virtual treatment plan when you start so you can see how your straight teeth will look when your treatment is complete.

photo of Invisalign aligner

SEO-Just Do It!



How Do I Get on That Google Map?



What is Google Places/Maps/Business Center?

Places for dentist near Mundelein, IL

- Doreen A. Wascow, D.D.S. Q Place page www.wascowdental.com 444 Prospect Avenue, Mundelein (847) 566-9330
- Anthony R Markiewicz Ltd: Markiewicz Anthony R DDS Q Place page www.amdds.com 852 N II Route 83, Mundelein (847) 566-2811
- Smile Center: Yong Tony DDS Q 1 review Place page maps.google.com 714 South Butterfield Road, Mundelein (847) 362-6099
- Dr. Anthony J. Collins, DDS Q Place page www.drajcollinsdds.com 287 North Lake Street, Mundelein (847) 566-5350
- Pr. David T. Zeffery, DDS 1 review Place page maps.google.com Ste 2, 444 Prospect Avenue, Mundelein (847) 566-5100
- Mundelein Dental Care: Pomierski Thomas C DDS Q Place page maps.google.com 328 North Lake Street, Mundelein (847) 566-5560
- North Surburban Dental Center 3 reviews Place page maps.google.com 1535 South Lake Street, Mundelein (847) 566-6400
- More results near Mundelein, IL »



Google Places

Description Reviews

Photos & Videos

Get Directions My Maps

Edit this place - V Owner-verified listing

The Berland Dental Arts Center &

2100 Ross Ave. Suite 960, Dallas, TX 75201-6772 (214) 999-0110 - (214) 999-0114 (Fax) dallasdentalspa.com Directions Search nearby Save to... more ▼

E Categories: Dentist, Cosmetic Dentist, Dental Implants Periodontist, ... Transit: St Paul Station (0.3 mi S) 🗐 BLUE, GREEN, ORANGE, RED

*** 61 reviews

Your rating: ****

"Parking is convenient" - judysbook.com ... "I hate blobutecture" - carfreeinbigd.com ... "Dr. Lorin Berland delivers a very thorough and professional dental service" - judysbook.com ... "Great Dental Care " - judysbook.com ... " I love the dallas arts district its great!" - yahoo.com ... " Hey, very nice website" - myinteriordesign.us ... "Dr. B is the best!" - judysbook.com ... "The Dreaded Dentist " - judysbook.com ... "Mille grazie " - judysbook.com



From the owner

Drs. Lorin Berland, Sarah Kong, Mark Margolin, Murat Ayik & David Canfield offer cosmetic, implant and sedation dentistry as well sleep apnea treatment and more. - From the owner

Details

Email: info@dallasdentalspa.com Specialties: Dentist/Oral Surgeon Date of Most Recent Report: 11/6/2010 Languages Spoken: French, German, Korean, Filipino, Vietnamese, Spanish, American Sign Language

Parking available: Yes Free Profile: Free Profile

Business owner, angleslist.com More details »

Photos & Videos



From the owner







Upload a photo

Panoramio

Panoramio

Panoramio

Verify Your Listing

Get Directions My Maps

place - 🗸 Owner-verified listing

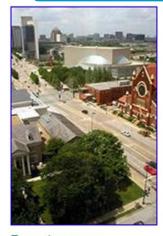
The Berland Dental Arts Center &

2100 Ross Ave, Suite 960, Dallas, TX 75201-6772 (214) 999-0110 – (214) 999-0114 (Fax) dallasdentalspa.com
Directions Search nearby Save to... more ▼

★ Categories: Dentist, Cosmetic Dentist, Dental Implants Periodontist, ...
 Transit: St Paul Station (0.3 mi S) ★ BLUE, GREEN, ORANGE, RED

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From the owner

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Email: info@dallasdentalspa.com Specialties: Dentist/Oral Surgeon Date of Most Recent Report: 11/6/2010 Languages Spoken: French, German, Korean, Filipino,

Vietnamese, Spanish, American Sign Language

Parking available: Yes Free Profile: Free Profile

Claim Your Listing





Claim Your Listing

Add, Edit, or Suspend Listing

To proceed, please choose an option below. (Each option will require validation.*)

Choose one.

Get Directio

Pollack

122 Valley

4 (860

pollackortho

Category: [

Edit my business information.

You may update your business name, contact information, payment types, hours and categories.

Suspend this listing.

You may return to Google Places and reactivate your listing at any time.

This isn't my listing.

If the information to the right isn't yours, you may add your business as a new listing now.

Anthony R Markiewicz Ltd: Markiewicz Anthony R DDS

852 N II Route 83 Mundelein IL 60060-9159 United States

Phone: (847) 566-2811



*Validating your listing \sum

We'll send a letter containing a PIN and activation instructions to the business address associated with your listing. After you validate your listing, you may edit your Google Maps listing at any time.

ess owner?

What's Important

- Remove Duplicates
- Correct Address/Phone
- Exact Practice Name
- Web Address
- Description and

Category

Reviews

Reviews from around the web



"Making Family Feel at Home I took my 80 year old parents to Dr. Berland over the last few weeks, both of them can't stop bragging how courteous and knowledgeable the staff was. They can't wait to go back for there next visit. Thanks Team Berland" - Patrick - Jan 10, 2011 - Full review »

"Excellent Dental Care. Dr. Lorin Berland delivers a very thorough and professional dental service. His staff is always professional, courteous, and go out of their wayto make the patient feel they are the focus.l appreciate the excellent care I receive from them. ..." - Dr.Michael S. - Dec 28, 2010 - Full review » www.judysbook.com/.../The_Berland_Dental_Arts_Center.ht...

arfreeinbigd.com - 9 reviews

"Trust me, the irony of using the name "ToonTown," borrowed from Who Framed Roger Rabbit is not lost on me. The movie essentially depicts the history of american streetcars, as Judge Doom purchases the "Red Car" in order to shut it down so everyone is forced to drive on the new ..." - Jul 2, 2008 www.carfreeinbigd.com/.../welcome-to-toontown-dallas-arts.ht...

* yelp.com - 3 reviews

"Beautiful venue, great catering, will will accommodate any size of event. I got married here in August 2009 and there is no better place to get married in Dallas (in my opinion). The style is very" - Aug 2009 - Full review » www.yelp.com/search?find_desc=Wedding+Venues...

K kudzu.com - 4 reviews

"I never thought going to the dentist could be considered a pleasant experience. However, Dr. Beland and his staff make you feel so comfortable. They a" - Jul 2, 2010 www.kudzu.com/m/The-Berland-Dental-Arts.../reviews/

travel.yahoo.com

"I love the dallas arts district its great! The dallas symphony orchestra is amazing and the nasher sculpture center is beautiful! Im very excited because they are under construction right now building the wyly theater and the opera house which is going to look amazing once its ..." - Jun 24, 2007 travel.yahoo.com/p-travelguide-2742817-dallas arts district ...



The Berland Dental Arts Center 🕸

2100 Ross Ave, Suite 960, Dallas, TX 75201-6772 (214) 999-0110 - (214) 999-0114 (Fax)

dallasdentalspa.com

Directions Search nearby Save to... more ▼

• 0

Negative Comments

Respond!



Google Places- Just Do It!



Marketing





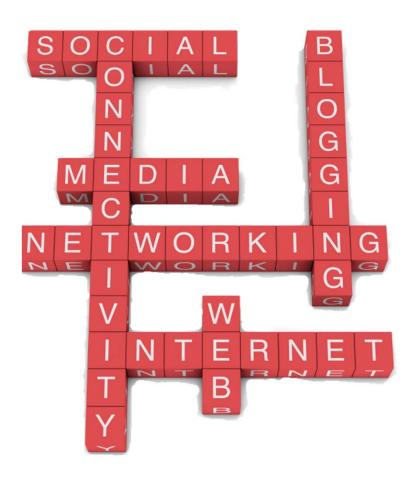
Social Networking



Online Marketing



What is it?



What Is Social Media?

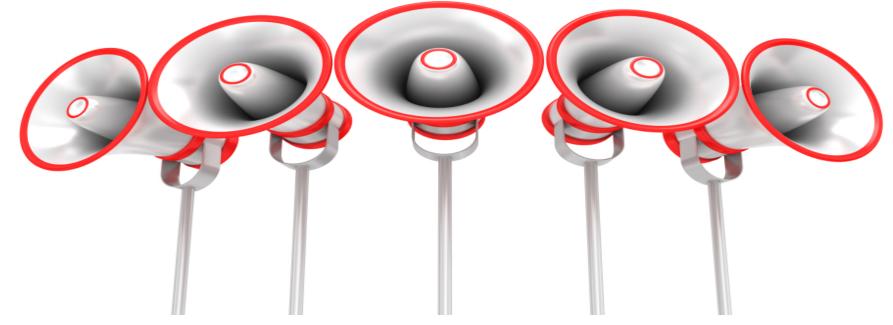
9 out of 20 top websites are social



57% of people talk more online than they do in real life



The Internet has turned what used to be a controlled, one way message into a real-time dialogue with millions.



Not Just For Kids

Users over the age of 35

32% of Facebook users
38% of Twitter users
46% of YouTube visitors

Age Is Just A Number

Ivy Bean - 104



57,000 Twitter followers

Who Is Using Social Media?

55% of social network users are women



*http://www.emarketer.com/blog/index.php/yep-women-prevalent-social-media/

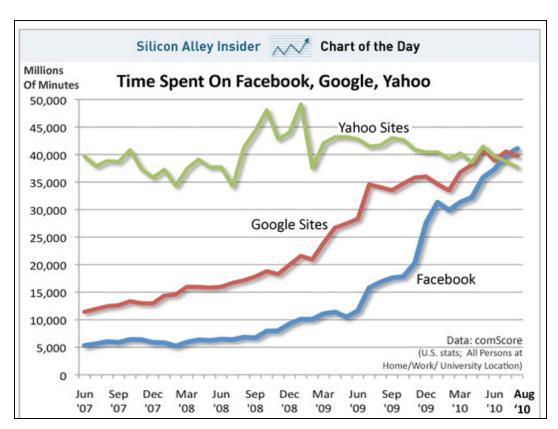
Who Is Using Social Media?

30% of Facebook users have incomes between \$60-100k 32% have incomes over \$100k



Who Is Using Social Media?

4.5 hours a month on Facebook vs 2.3 hours on Google



Dominate the Page

Orthodontist Boonton Parsippany Morris Plains NJ | Caggiano ...

Caggiano Orthodontics is your provider for adult, teens & children's orthodontics, offering Invisalign®, Invisalign Teen™ & Damon® System.

Meet Dr. Caggiano - Types of Appliances - For Adults - Two-Phase Treatment

316 Parsippany Road

(973) 887-8780

Hours: Sun, Wed Closed; Mon, Thu 9am-Parsippany-Troy Hills, NJ 07054-1294 5pm; Tue 10am-7pm; Fri 9am-2pm; Sat 8:30am-1pm Bus: Parsippany Rd at Carlstadt Rd

Directions - Is this accurate?

**** 65 Google reviews

"We are very lucky to have found him! His office staff is incrediable as well!" - judysbook.com (4)





Blog | Orthodontist Parsippany NJ | Caggiano Orthodontics

2 days ago - Our Parsippany, NJ Orthodontic office is conveniently located ...

◆ Show more results from morriscountybraces.com

Caggiano Orthodontics - Health/Medical/Pharmacy ... - Facebook

www.facebook.com/MorrisCountyBraces

Sign UpFacebook helps you connect and share with the people in your life. Caggiano Orthodontics. Wall (0) · Info (0) · Win With Caggiano (0). Welcome! (0) ...

◆ Show map of 316 Parsippany Road, Parsippany-Troy Hills, NJ 07054

Caggiano Orthodontics - Health/Medical/Pharmacy ... - Facebook.

www.facebook.com/MorrisCountyBraces?sk=wall

October symbolizes the transition into the Fall season and of course ...

♣ Show more results from facebook.com

Invisalign Braces Damon | Caldwell Parsippany NJ | Denise R Kitay ... www.dkortho.net/

Serving communities in and around Caldwell and Parsippany, NJ - Dr. Denise Kitay, orthodontic specialist, offers Damon® System, Invisalign® and Invisalign ...

O'Hea Christine DMD Orthodontist Orthodontist in Parsippany, NJ...

www.wellness.com/.../orthodontist/nj/parsippany/ohea-christine-dmd-O'Hea Christine DMD Orthodontist is an Orthodontist at 316 Parsippany Road Parsippany, NJ. Wellness.com provides reviews, contact information, driving ...

Orthodontist Parsippany, NJ

www.wellness.com/find/orthodontist/ni/parsippany

Find an Orthodontist in Parsippany, NJ. Orthodontist reviews, phone number ...

♣ Show more results from wellness.com

Dr. R. Denise Kitay Orthodontist in Parsippany NJ

www.healthcare.com/profile/r-denise-kitay/

Dr. R. Denise Kitay, 199 Baldwin Rd Parsippany NJ 07054, Orthodontist.

€ Show map of 199 Baldwin Rd # 240, Parsippany-Troy Hills, NJ 07054-2043

Orthodontist Parsippany NJ Dr. David Caggiano at the AAO - YouTube

www.youtube.com/watch?v=Dt6tTo4hxAc

May 3, 2010 - 25 sec - Uploaded by morriscountybraces We are excited to announce that we will soon have a new reception area in our Parsippany, NJ orthodontic office. We will ...

More videos for orthodontist parsippany nj »

Orthodontists in Parsippany, NJ - Braces in New Jersey, Parsippan...

www.orthopages.com/orthodontists-NJ-Parsippany.html

63 posts - 24 authors

Orthodontics in Parsippany, New Jersey NJ: Find a doctor for braces in New Jersey, Parsippany by entering in your zip code.







The Goal

ENGAGE

Communication
Collaboration
Education
Entertainment

Get New Patients

40 calls per month 17 new patients on average



Marketing Release Form

"In our promotional literature, we often use comments, photos and videos from our patients. By signing this document, you agree to the promotional use of any quotes, photographs or video taken by our practice."



Video sharing site

Private or public viewing



Hundreds of thousands of uploads daily



3 billion videos are watched daily!



51% visit YouTube weekly or more



52% of 18-34 year-olds share video with friends and colleagues











77% of marketers plan on increasing their use of YouTube and video.

This makes it the top marketing investment in 2011.

YouTube-Just Do It!

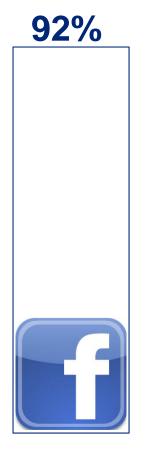


Facebook

800 million active users and growing



Social Networking Usage









Facebook is Mobile



Facebook is Mobile

38% of college students can't go 10 minutes without checking their laptop, smartphone, tablet or eReader.

Facebook

68% of consumers said a referrals from a friend on Facebook would influence their purchase decision.*



Facebook Objectives

Goals

Engage patients

Increase practice awareness

Drive traffic to your website

Facebook Wall

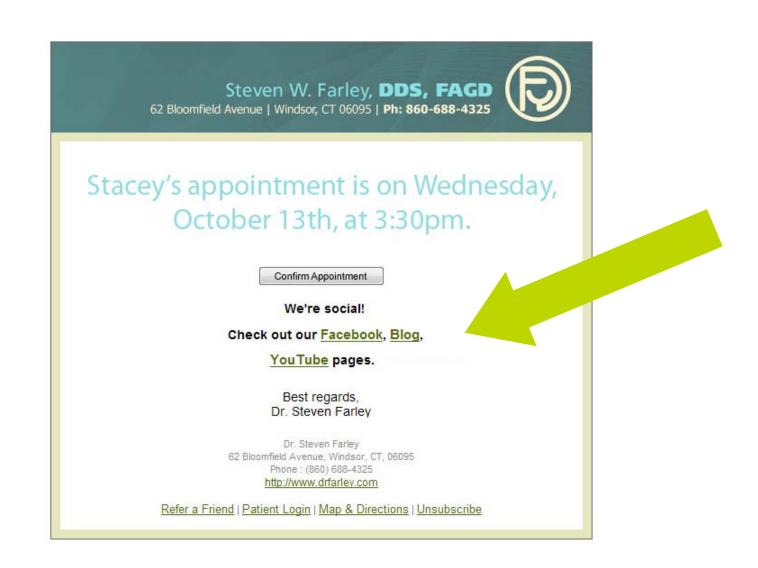




Add to Financial Reminders and Invoices









Hi Marcy,

Are you getting excited? Your **Invisalign** aligners have just shipped and are on their way to our office. You'll get to pick up your first set at your next appointment.

Your **Invisalign animation** is online and available for you to view too! Just login to our web site at www.smilesbyphucas.com. You'll see each tray moving your smile to completion. Our web site gives you the ability to send your new beautiful smile to friends and family via email and you can also post it via **Facebook!**

Follow our practice on <u>Facebook</u>, <u>YouTube</u> and <u>Twitter</u>!

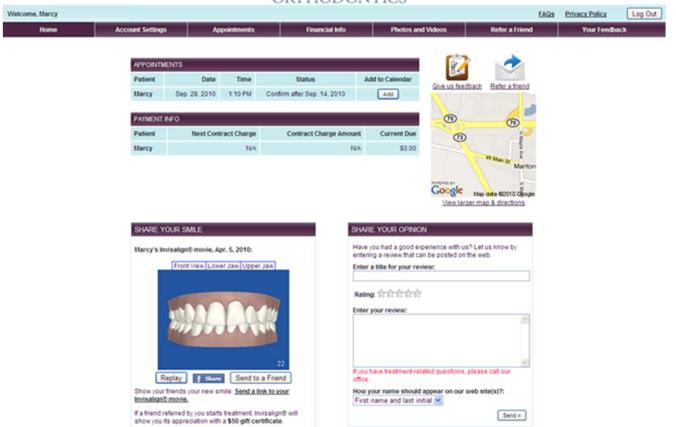
See you soon!

Dr. Phucas

Dr. Carlyn S. Phucas 856-985-9400 info@smilesbyphucas.com www.smilesbyphucas.com

Refer a Friend | Patient Login | Visit Our Site | Unsubscribe





Telephone: 856-985-9400 http://www.amilesbyshucas.com



Club Smed Downingtown (610) 269-6065 Club Smed West Chester (610) 431-1650 Club Smed Coatesville (610) 380-9068

Invisalign News from Smedley Orthodontics

October 23, 2010

In This Issue

- . Invisalign: Designed to Fit Your Teeth and Your Life
- Imagining Your Life with Invisalign: FAQ
- . Invisalign Payment Options: You Are Your Best Investment
- Before & After: How Invisalign Helps Real People
- Doctors Become Board Certified
- . Showdown: Electric vs. Manual Toothbrushes

Invisalian: Designed to Fit Your Teeth and Your Life



Invisalign is an easy way to fit straightening your teeth into your lifestyle.

They are clear, removable, and most adults can expect treatment time to be less than one year. Find out more about how treatment with Invisalign is fast, simple and subtle.

How it works >

Quick Links

Visit our web site >>

Find us on Facebook >>

Find us on YouTube >>

Read our Blog >>

Imagining Your Life with Invisalign: FAQ



Thinking about joining the quarter of a million people who have chosen Invisalign to straighten their teeth, but not sure how treatment will affect your daily life?

Look into it >

Invisalign Payment Options: You Are Your Best Investment



Improving your smile is an investment in you, and Invisalign makes it easy with clear, removable aligners. Learn about the payment options available for Invisalign treatment.

Investing in you >

Before & After: How Invisalign Helps Real People



Check out three case studies of real patients, find out why they chose Invisalign, and see before-and-after photos of their teeth.

Take a look >



Suggest to friends

- Go to page
- Click "Share"

Get team and patients involved!



The magic number is 350 Likes



1,547 People Like This



Melissa Brown Thomas



Graham Reaves



Curran Culpeppe r Harton



Kim Perkin



Brandy Julie Fuller Simon Christy Dorsey



Glassman Dental Care

On Sunday, Dr. Debra was featured in a segment on Canada's Fashion TV channel talking about the gap-toothed model trend. Check it out below!



Fashion Icons : Featured Stories : The Gap-Toothed Model Trend

watch.fashiontelevision.com

Mind the gap - Why gap toothed models are taking a bite out of fashion.



Glassman Dental Care

Congratulations to patient Jennifer Sapp on her wedding at Solage Resort in Calistoga, California. She attributes her radient smile to the fantastic work Dr. Steven did using Invisalign to straighten her teeth. Keep smiling, Jennifer!



Respond Respond Respond



Wendy Grishman Susswein My 11 year-old son looks forward to his appointments, believe it or not! The docs are excellent and the staff is very friendly and competent.

September 1 at 4:56pm · Comment · Like · Flag



Orchin Orthodontics - Washington, DC Invisalign Thank you and we look forward to seeing him next week!

September 2 at 7:09am · Like · Flag

Write a comment...



Office Construction

Dawson Dental Newmarket







Palmdale New Office

11 new photos

September 30 at 11:23am · Comment · Like · Share

9 people like this.

Announce contest winners



Elliott Orthodontics: Braces and Invisalign Merrimack & New Boston NH Here are the winners of the Draw Dr. Elliott contest







contest winners



2 people like this.

Community Involvement



Invisalign and Braces by Dr Stephen Yao in San Jose CA Hey all of you YAO-zzzzers out there, Braces for Pretty Faces will be collecting New coats and non-perishable food items for the San Jose Children's Shelter.

Food and Coats will be collected between October 8th- November 30th.

Last day for all donations:

•••

See More









Alexis Renee I would be glad to help. Will be bringing in a coat and food items soon:)

October 18 at 7:43pm · A 1 person · Flag



Marie Rda Count me in ;0) Time to tidy up my closet! October 20 at 12:57am · Flag



Rachel Gonzales Bringing in some stuff from old navy they just had a \$16 dollar coat sale!!

October 21 at 1:56pm · Flag

Keeping Facebook Fresh & Interesting

Celebrate Events!



Wilson







Happy Boss's Day

October 18 at 4:49pm · Comment · Like · Share

Keeping Facebook Fresh & Interesting

- Introduce new employees
- Info about patients
- New techniques or equipment
- What you learned at the CE event you attended
- Offer discounts
- Giveaways

Branding Your Social Networks



Marketing

Search Optimization



Social Networking





Website Text & Photo

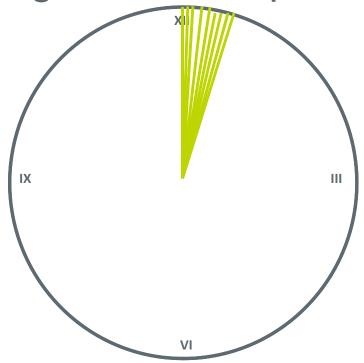
Warm & Personable



Capture Prospective Patients

8 seconds to capture a visitor

90 seconds to get them to pick up the phone



Website Page Count

Negative correlation between # of pages and website longevity



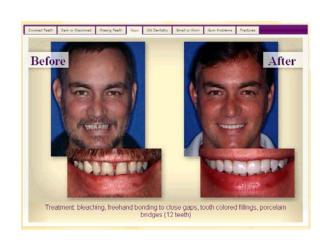
^{*}Sesame Research Brief on dental websites

What Works

- Before and afters (full face)
- Easy-to-find office location
- Payment options



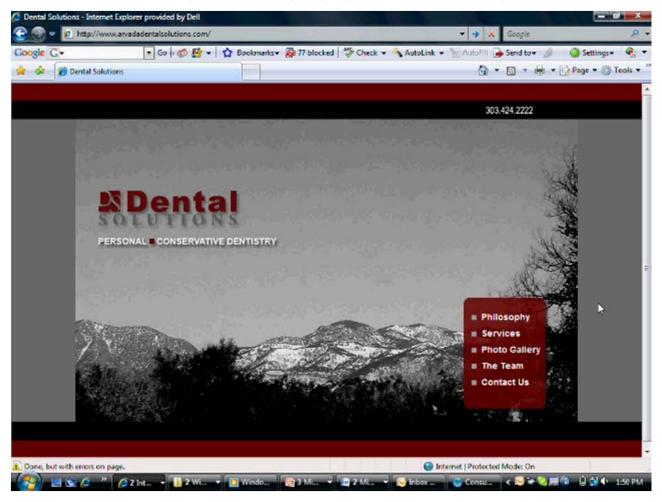
- Services/new patient page
- Detailed, easy-to-use navigation menu



Warm and Personable



What Doesn't Work



What Doesn't Work



What Doesn't Work

- Music and auto-play animation
- Splash intro pages
- Scary photos with instruments
- Dark color schemes, particularly black and red
- Content that leads consumers to perceive the practice as cold, unfeeling or institutional

Mobile Sites

59% of Americans regularly go online using their phone or other portable device



Mobile Internet browsing is expected to exceed desktop browsing by the end of this year



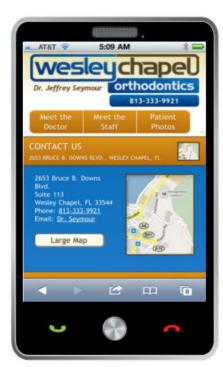


Mobile Sites Results

Increased website visitors

by 37.7%

193.3% increased in website views



Moms and Smartphones

Consumers with children now spend an average of 6.1 hours a day seeking info using their mobile smartphones



Smartphones

The majority of smartphone users do local searches

More than 90% take some action after their research



Online Marketing- Just Do It!



Free Online Effectiveness Consultation

gpso@sesamecommunications.com







